

FLAMINGO LAND TOURING FIELD USER RULES

By making a booking with us you have entered a contract in which you undertake on behalf of yourself and the people in your party (including children) to adopt the following standards of behaviour and adhere by these rules:

1. When parking your caravan or pitching your tent please observe the sites marked out and park as directed by staff. Tow bar to the roadside, units to be spaced 6 metres apart, if awning used then 3 metres from next unit with no 2 awnings facing
2. Due to Health and Safety and the precaution in preventing the spread of fire, all guests must adhere to the spacing regulations. Therefore, only 1 windbreaker per pitch is allowed and must run parallel to the unit and not be used as a barrier/fence. Gazebo's are only allowed if they are within the perimeter pitch. Any item if used should not infringe on the spacing regulations. Guests must also ensure patio equipment is not placed between the two holiday homes therefore reducing the space.
3. Flamingo Land does not allow the use of generators.
4. In the interest of safety, please do not place hot ash in skips or bins
5. Please do not play any form of ball games near caravans or tents use recreational fields provided
6. Please keep your dog on a short lead at all times and remove any mess it may accidentally make. Always ensure a responsible/capable person walks your dog. Dogs are not allowed within the zoo.
7. Quiet hours are from 12 midnight until 7am. Please respect your fellow guests and keep noise to an absolute minimum
8. Children should be supervised properly at all times so they are not a nuisance or danger to themselves or others. In the interest of safety and hygiene please ensure that children do not play in or around the toilet/shower blocks. An adult must accompany all children under the age of 8.
9. In the interest of safety please ensure that children do not play with the fire fighting equipment and please note that they must not be used for the washing of cars/caravans or the filling up of paddling pools. They are for fire control only.
10. Please use the free bin liners available at reception to control your rubbish until it is placed in the skips provided.
11. Elsan disposal points are located at blocks 1 & 3; please do not use the wastewater points.
12. Please adhere to the 10mph speed limit on the park. Any member of the public using the roads within the park is subject to the Road Traffic Act and must observe the drink drive laws. Anyone found to ignore this would be asked to leave site.
13. Flamingo Land cannot accept responsibility for the loss or damage of property caused by other guests. Always secure you tent, awning or caravan when you are not there. Do not leave valuables in tents or awnings.
14. All touring caravans, cars and tents must be adequately insured and provide for third party liability – the production of a valid certificate may be asked for at any time.
15. In the interest of safety we do not allow washing lines.
16. You must ensure that the number of persons residing with you does not exceed the manufacturers recommendation.
17. Passes must be displayed in the front window of the caravan at all times to enable security checks to be made.
18. Any guest suspected of possessing any illegal substances will be asked to leave the park immediately with no refunds.
19. All roads or clearways must not be obstructed at any time to give emergency service access.
20. All water point soak ways are for spillage only; they must not be used as drains. Wastewater points are clearly marked.
21. Guests must ensure that teenagers under 18 do not consume alcohol at any time during their stay or use amenity blocks as leisure facilities. It is advisable that persons under the age of 21 years of age should carry with them at all times appropriate photo I.D to enable their service within the licensed premises. Flamingo Land will ONLY accept photo Driving Licence, passport or official proof of age cards.
22. You must not contravene any of the conditions contained within the current site license issued under the Caravan Sites and Control of Development Act 1960. Failure to comply may result in you being required to leave the site.
23. Wristbands must be worn at all times to ensure your entrance to the Theme park, Zoo, Leisure Facilities and Nightly Entertainment.
24. No refunds will be given due to unforeseen circumstances i.e. weather.
25. Always act in a courteous and considerate manner towards us, our staff and other guests
26. You will not: commit any criminal offence at the park or undertake criminal activity
27. You will not: Commit any acts of violence, vandalism or nuisance. Keep or carry firearms or any other weapon. Use any unlawful drugs. Create any undue noise or disturbance. Carry on any trade or business
28. We reserve the right to inspect/enter the holiday home at any time when non compliance of site rules is suspected.
29. We reserve the right to terminate a holiday without compensation/refund where the unsociable/unreasonable behaviour of any persons in your party may impair the enjoyment, comfort or health of other guests.
30. We do not allow Hobby or Tabbert caravans, or transit or commercial vans/ vehicles on site

The Nature of Flamingo Land, due to its rural location within an area of outstanding natural beauty by definition entails naturally occurring defects on grassed surfaces such as rabbit holes, molehills, tree roots and ruts (list not exhaustive).

Visitors to the site must respect the natural forms, dress suitably and take due care bearing in mind the nature of the venue is an adventure park. Where a slip, trip or fall occurs in any of the afore mentioned areas as a consequence of inappropriate footwear or behaviour no liability or responsibility is accepted by Flamingo Land.

Remember, all the above are to enable you and your family to enjoy your stay with us at Flamingo Land.

Thank you for your co-operation as this can only make your stay with us more enjoyable with the comfort and safety to which you are entitled.